FORGOT USER NAME OR PASSWORD

In order to sign in, you must have a user name and password. If you have forgotten either, you may click on the appropriate link on the sign in page.

Forgot User Name:

Clicking on “Forgot User Name” will take you to this page:

Forgot User Name

The email address entered here will search primary email addresses and send the matching User Name to you

Forgot Your User Name?

*Primary Email Address

Email User Name

After entering your email address, you will receive notification that your User Name was sent via email:

Your User Name was sent to your email address. Please check your email for the requested information.

The email notification reads:

Applicant User Name Notification

Peoplesoft@peoplesoft.com

to me

Your email address is associated with the following User Name:

rsapp22 and sara phillips and jose phillips and rsapp13 and rsapp5 and rsapp16 and rsapp19 and rsapp27 and rsapp24 and rsapp20 and rsapp18

You may change your password at any time by signing on to your account and changing your password under My Account Information.
Forgot Password:

Click “Forgot Password” and you will go here:

**Forgot Password**

Enter your User Name and a message will be sent to your primary email address with your new generated password.

Forgot Your Password?

*Enter your User Name

Reset Password

* Required Information

Return to Previous Page

After entering your User Name, you will get notification that a new password was sent via email:

A new password has been sent to your email address. Please check your email for the requested information.

The system will generate a random password for you to use next time you log in. The email provides this information for you:

**Applicant Password Notification**

Peoplesoft@peoplesoft.com

to me

Please use the following password to access your job application account:

EKCID21T

You may change your password at any time by signing on to your account and changing your password under My Account Information.

Once you go back to the system to log in, you will be prompted to reset your password:

**Reset Password**

Your current password is a auto generated password. For security reasons this password is valid for one time use only. Please enter a new password and select Update to continue.

Update Password Information

Please select a new password that:
(1) Has minimum of 8 total characters with at least 1 digit and 1 uppercase character.
(2) Does not match your user name.
(3) Does not match any of your email addresses.

*Enter New Password

*Confirm New Password

Update

* Required Information

Enter your new password, enter it again to confirm, then click Update to reset your password.